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# service provider

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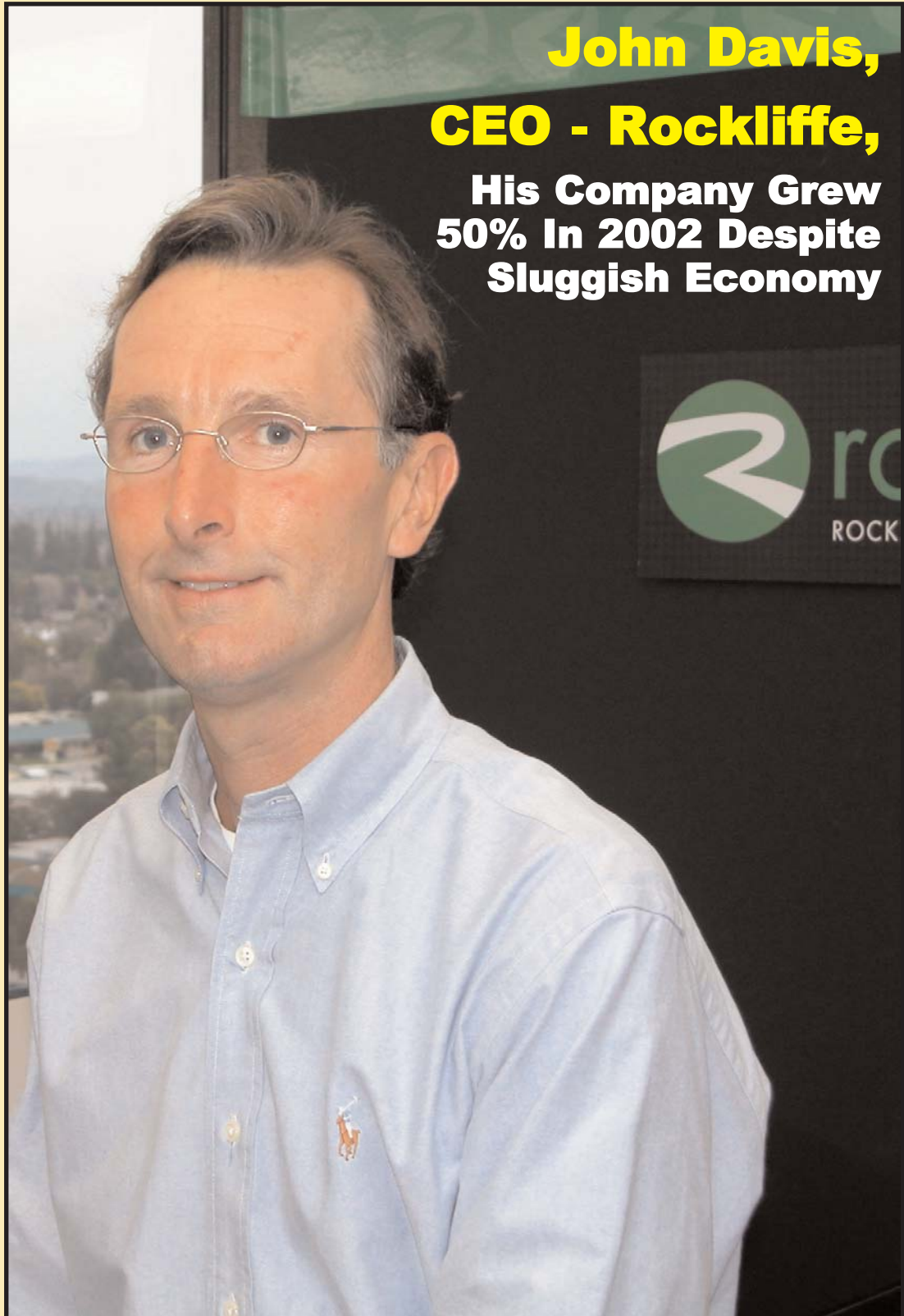
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**John  
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## Rockliffe Grows 50% in 2002 Despite Sluggish Economy

### Messaging Infrastructure Developer Continues Expansion

Campbell, CA – February 17, 2003– Rockliffe, Inc., a leading developer of messaging and email infrastructure software, today announced that its revenues increased by 50% in 2002 despite a widespread slowdown in the information technology market. The company attributed its success to a number of factors, including the exceptional scalability and rock-solid reliability of Rockliffe MailSite version 5, new virus protection and an increase in its customer base.

The service provider market accounted for several new Rockliffe customers in 2002, while other existing service provider customers doubled and tripled their MailSite subscriber bases. These customers found MailSite to be a perfect solution, providing great scalability and fault tolerance while reducing costs. Other service providers switched to MailSite in 2002 because they had reached the scalability limits of competing products. MailSite also celebrated its sixth birthday and received recognition from Windows & .Net Magazine by winning its Reader's Choice

Award.

In addition to expanding its customer base in 2002, Rockliffe expanded its workforce. The company hired vice presidents of customer service and marketing and doubled the size of its global sales team during the year. Rockliffe also opened an office in London in 2002.

Rockliffe plans additional expansion in early 2003. The company will introduce Rockliffe MailSite NS for HP NonStop Servers, a carrier-scale messaging platform jointly developed with Hewlett-Packard. Rockliffe will also expand its global support organization.

“Despite the apparent maturity of the email market, we continue to see strong sales in all market segments,” said John Davies, Rockliffe president and CEO. “We continue to deliver new functionality that customers require, like anti-virus. Our sales are growing, despite the downturn in the global economy that has hurt other vendors.”

Analysts also noted that recent world events have caused an increased reliability on email as an indispensable communications

tool. “Within the last ten years, the role of Information Technology has evolved to be viewed as a contributor towards company profitability. The delivery of services is based on the reliability of the company's IT infrastructure and messaging systems. Rockliffe's MailSite products offer reliability and stability,” said Robert Mahowald of IDC.

Rockliffe is a leading developer of scalable email infrastructure software for enterprises and service providers. Established in 1995 and based in California's Silicon Valley with European headquarters in Leeds, UK, Rockliffe has three thousand customers with more than 15 million mailboxes licensed. Customers include leading ASPs such as Digex and Intel Online Services, unified messaging providers such as Call Sciences, and large enterprises including AT&T and UK government departments. Rockliffe has a strategic partnership with Hewlett Packard that will deliver Rockliffe MailSite NS for the HP NonStop platform in 2003. For further information visit <http://www.rockliffe.com>.